

Emerald Connect | video-bio-patti-kavanagh

[MUSIC PLAYING]

My name is Patti Kavanagh, and I am a senior registered relationship manager. I grew up in Connecticut. Ultimately, ended up in Arizona where I met my husband and we had our kids. My husband was transferred to Minnesota in 2007, and we've been here since then.

I worked part-time at a bank when I was in school and found that I loved it. Loved the people, loved what I did. And eventually, opportunities presented themselves, and here I am.

I feel like the most important part of my job is getting to know our clients well. We're very intentional about that, knowing with their personal values are, about their family, what keeps them up at night, how can we help them. My life experiences have provided a lot of opportunities to help our clients.

When I pick up the phone and hear from a client that has an issue with their parents, or their child, or college, or something along those lines, I feel like I'm equipped to help them. A successful day for me is when I go home and know that I made a difference to them, big or small.

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